***FAST SERV***

***FOR; YOUR CARS BEST FRIEND***

1. Project Background and Description

FAST SERV is a car garage located at the heart of the city Nairobi.

Wants to create an online site where members of the car service garage can track their cars wellbeings and functions and also update them on when it is time for the mandatory car service. Can also allow them to book slots for their cars when a repair is needed.

Nonmembers can register to become members through referal links from the existing members. Members can then apply for discounts for repairs and also order spare parts for their automibiles on the same site and delivery is done instantly.

1. Project scope

To achieve the mentioned, project implements a 3-tier ,responsive approach

* Smart phones
* Small devices (ipads)
* Laptops ,desktops

Functionalities to be implemented at high level include

* New member registration
* Maintenance of existing members
* Management of member status
* Deregistration process
* Facilitate payments of service by members and non-members
* Alert members of the dates of car service

1. High level requirements

The system is web based application . any device with internet access can be able to access.

The new system must include the following ;

* Ability to allow both both members and nonmembers to access the application without downloading any software
* Ability to interface with the existing data warehouse application.

1. Affected business process or systems

* Membe registration
* Registration approval process
* Service payment

1. Implementation plan

Project will kick off with implementation of stubs necessary to enable development of the prototype.

UI prototype will be developed. This stage will ensure that all required funtionalities have been factored and user experience is excellent.

Emails and sms alerts are intergrated as parts of module development.

**FLOWCH**

Log out

Check on payment

Offer discount

Approve new member

Referals link

Book date of service

Apply discount

admin

valid

login

registration

if registered

START